

Assistance to Djiboutian Citizens in India

What the Embassy of the Republic of Djibouti and General Consul in Mumbai can do

What kind of help we can provide

Djibouti Consuls will do everything they can to help Djiboutian people in difficulty abroad. What help you can expect from the Djibouti Consulates-General in Mumbai.

This page gives advice about what help we can provide if you do get into difficulty. We offer help which is appropriate to the individual circumstances of each case, including:

- issuing replacement passports;
- Passport applications (new and renewals);
- Emergency and temporary passport;
- Registration of births, deaths and marriages;
- **providing information about transferring funds;**
- providing appropriate help if you have suffered rape or serious assault, are a victim of other crime, or are in hospital;
- **helping people with mental illness;**
- **providing details of local lawyers, interpreters and doctors and funeral directors;**
- **doing all we properly can to contact you within 24 hours of being told that you have been detained;**
- **offering support and help in a range of other cases, such as child abductions, death of relatives overseas, missing people and kidnapping;**
- contacting family or friends for you if you want; and
- making special arrangements in cases of terrorism, civil disturbances or natural disasters.

Djiboutian law says we have to charge for some services. Consulates display the current fees and the standards of service you can expect under Service First.

We cannot...

get you out of prison, prevent the local authorities from deporting you after your prison sentence, or interfere in criminal or civil court proceedings;

- help you enter a country, for example, if you do not have a visa or your passport is not valid, as we cannot interfere in another country's immigration policy or procedures;
- give you legal advice, investigate crimes or carry out searches for missing people, **although we can give you details of people who may be able to help you in these cases, such as French-speaking lawyers;**
- get you better treatment in hospital or prison than is given to local people;
- pay any bills or give you money
- make travel arrangements for you, or find you work or accommodation; or
- make business arrangements on your behalf.